

Amendment dated: July 14, 2004

CUSTOMER NO. 29315

Application Serial No.: 09/661,375

Attorney Docket No. 23453-020

In Response to Office Action mailed April 14, 2004



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE PATENT APPLICATION OF: Hannes EBERLE *et al.*

SERIAL NO.: 09/661,375

ATTORNEY DOCKET NO: 23453-020

FILING DATE: September 13, 2000

ART UNIT: 2654

EXAMINER Martin Lerner

FOR: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH SYSTEM AND METHOD THAT ENABLE ON-THE-FLY CONTENT AND SPEECH GENERATION

RECEIVED

JUL 16 2004

Technology Center 2000

RESPONSE TO NON-FINAL OFFICE ACTION (PAPER NO. 13)

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA. 22313-1450

Dear Sir:

In response to the Non-Final Office Action (Paper No. 13) mailed **April 14, 2004**, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 50-0311 (*Ref. No. 23453-020*).

07/15/2004 HARRMAN 00000053 09661375

01 FC:1201

86.00 00